



CARE & MAINTENANCE

Burlington®

Thank you for choosing our aluminium cistern tank.

To ensure long-lasting performance and appearance, please follow these aftercare guidelines. The product is manufactured from aluminium and finished with either a plated finish or painted coating. Over time, certain conditions can affect the finish if not maintained correctly.

1. PITTING & CORROSION PREVENTION

Aluminium is naturally corrosion-resistant, but its surface can be affected by harsh bathroom conditions, especially in areas of high moisture and limescale.

Common Causes

- Excessive exposure to humidity or steam without adequate ventilation.
- Harsh chemical cleaners or acidic limescale removers.
- Water spots left on the surface over time.
- Limescale buildup around flush levers or fittings.

Care Recommendations

- **Wipe Dry Regularly:** After cleaning or use, always wipe the exterior dry with a soft cloth.
- **Use Mild Cleaners Only:** Avoid bleach, limescale remover, or abrasive scrubbing pads.
- **Ventilation:** Ensure your bathroom is properly ventilated to reduce long-term humidity exposure.
- **Limescale Management:** Wipe off any mineral deposits around fittings promptly with a diluted vinegar solution and soft cloth.

2. PAINT FLAKING & CHROME PEELING

The interior and exterior finishes of the cistern are designed to be durable but can degrade if exposed to certain conditions.

Common Causes

- Extended submersion in standing water inside the cistern due to infrequent use.
- Exposure to harsh chemicals or cleaners.
- Mechanical impact or scratching during installation or maintenance.

Care Recommendations

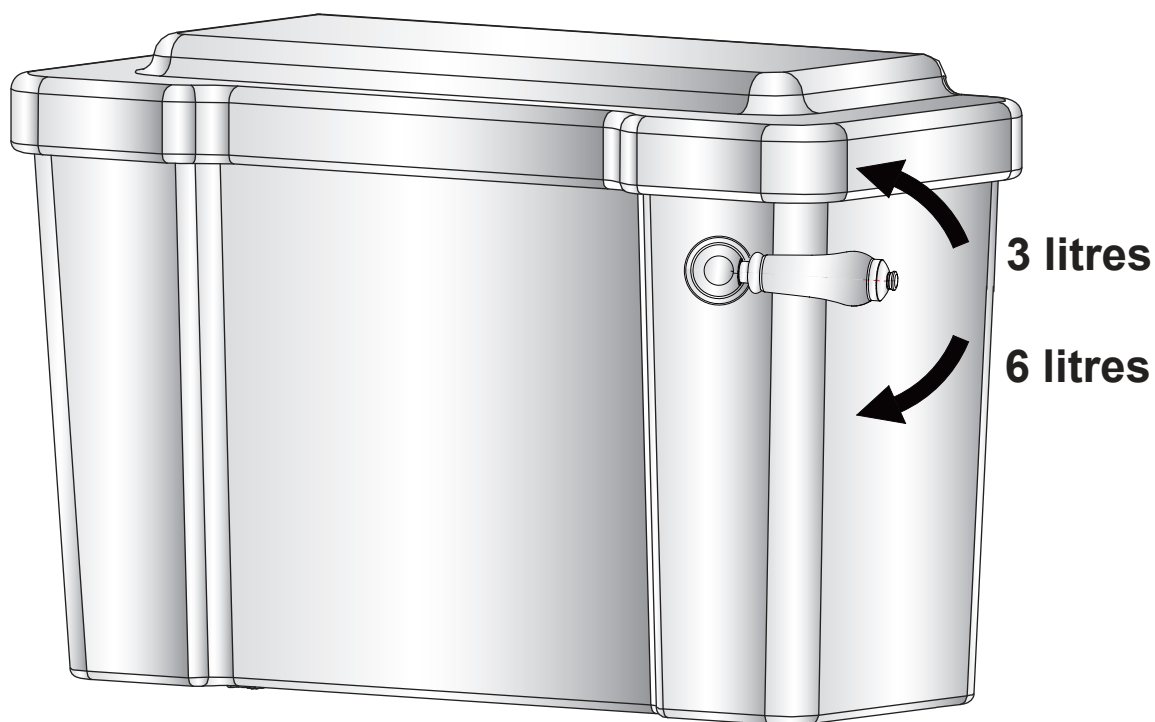
- **Check Internals:** Ensure fill valves and flush mechanisms are working properly and not causing pooling inside the cistern.
- **Clean Gently:** Use a non-abrasive sponge with warm soapy water. Never scrape or chip at surfaces.
- **Prevent Standing Water in Transit:** During delivery or storage, ensure no water is left sitting inside the tank.
- **Regular Inspection:** Periodically inspect both inside and outside the cistern for early signs of wear.

Need Support?

For spare parts, warranty queries, or technical support, please contact our Customer Service Team.

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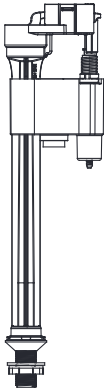
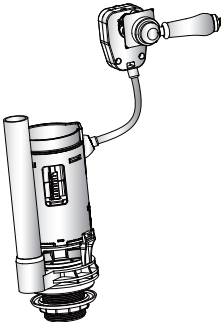
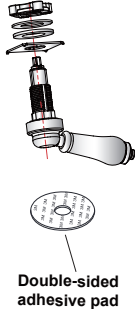
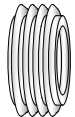
All WC's come with a 3/6 litre flush as standard which can be reduced to a 2.5/4.5 litre flush for the slimline cisterns
Low Level and Medium Level WC's you must press the lever down lightly for the 6 litre flush and lightly lift the lever for the 3 litre flush



Please note that it is imperative that there are no loops or kinks in the yellow tube when installed and that the lever is not operated with excessive force as this will damage the cable inside the tube that lifts and lowers the flush valve causing the flush to fail beyond repair

The product should only be installed by a suitably qualified plumber/installer.

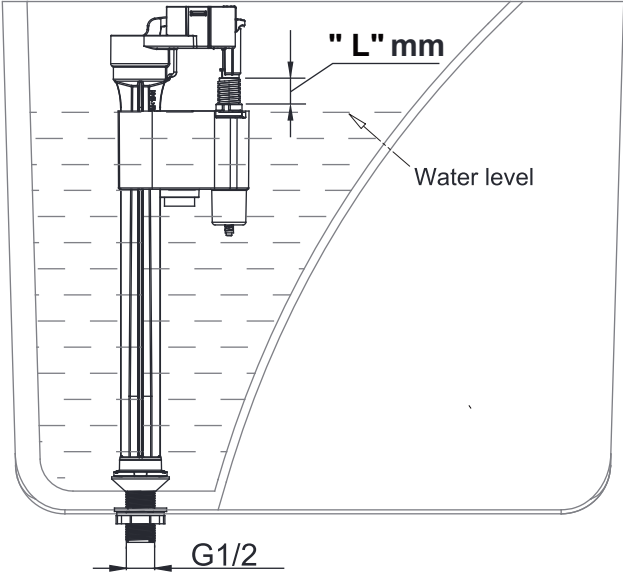
Parts supplied:

				
Inlet Valve	Flush Valve	Lever	Cone Washer	Fixing Nut
1x	1x	1x	1x	1x
				
			Plastic Washer	Flush Cone
			1x	1x

- Please read these instructions carefully to avoid damage to the valves, and to ensure correct installation.
- Do not use bleach or bleach based cleaning products in the cistern, as these will cause damage to the seals. We cannot be held responsible or liable for any failure which results from the use of bleach based products.
- Water temperature range +2C to +45C.
- Water pressure 0.2 to 8 bar.

1: Inlet Valve scale and adjustment settings

①



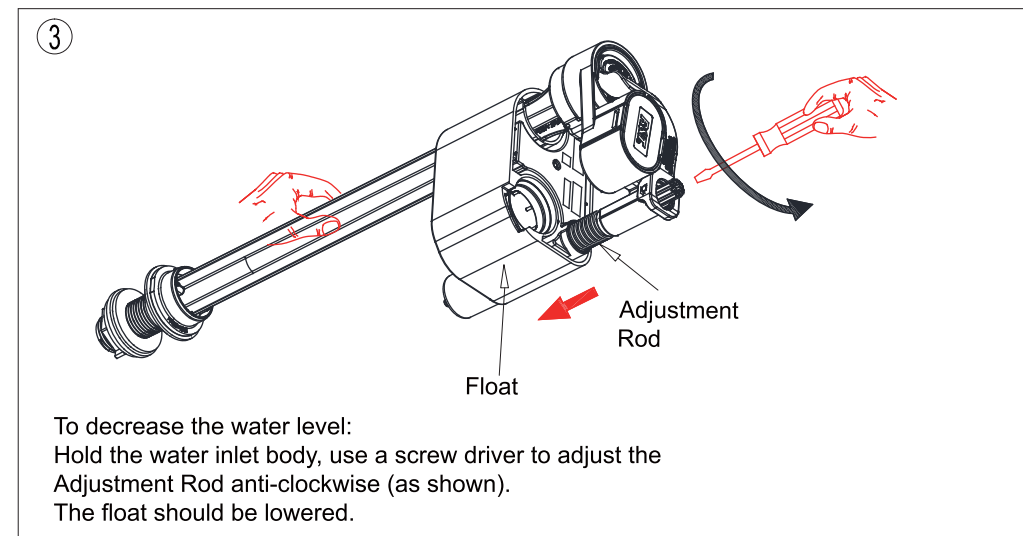
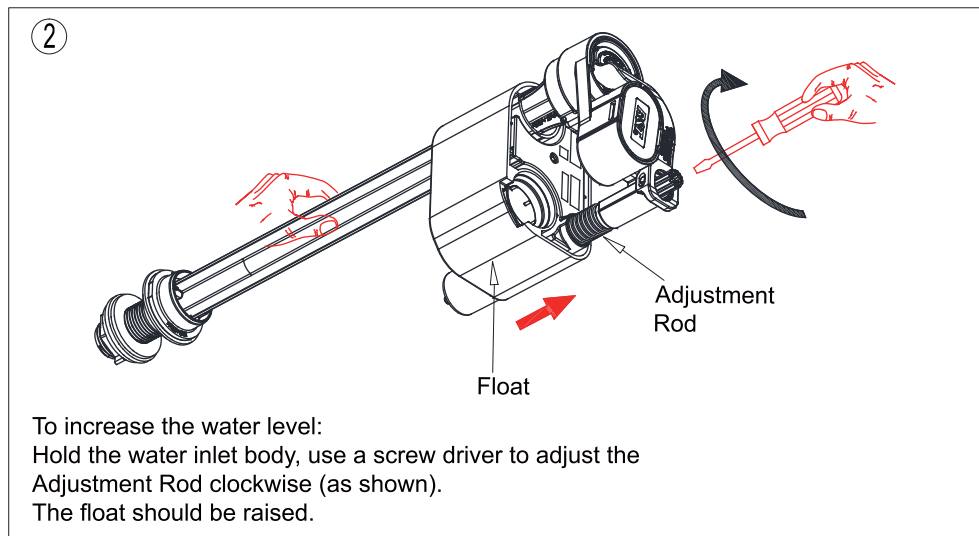
" L" mm

Water level

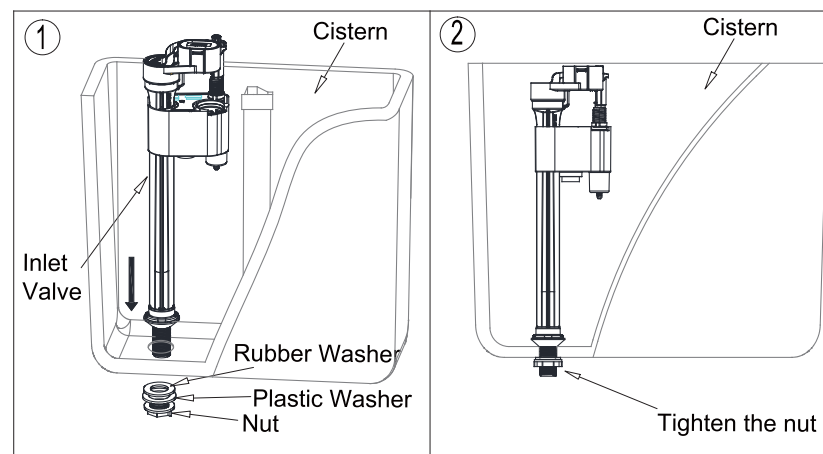
G1/2

Note:
The inlet valve is preset for 6L full flush and 3L half flush.
For adjustment method, please refer to the page 2 diagram.

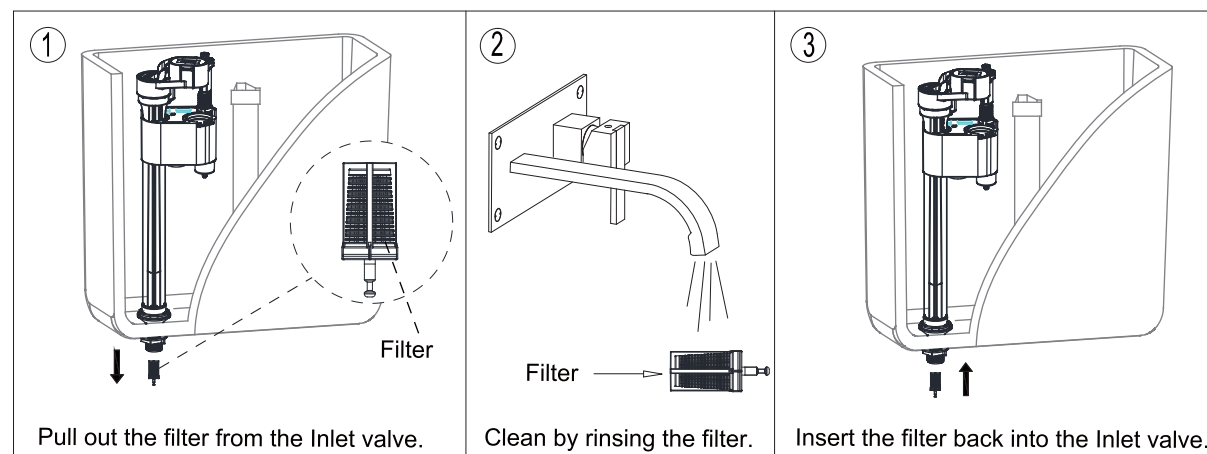
Cistern	L (mm) 6L full flush / 3L half flush	L (mm) 4.5L full flush / 2.6L half flush
T71CHR/GOLD/BNKL	73	80



2: Inlet Valve installation



3: Filter cleaning (Please clean periodically)



4: Inlet Valve trouble shooting

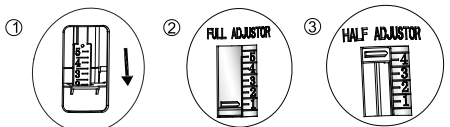
Problem	Reason	Solution
Incorrect water level	Incorrect adjustment.	Adjust the Water level correctly as per page 2 & 3.
Inlet Valve does not work	Water supply is closed.	Open the water supply
	The filter is blocked.	Clean the filter.
	The Stop Float has been over adjusted beyond its operational range.	Reconnect the Adjustment Rod, and adjust the water level as per page 2 & 3.
Leakage	The Inlet Valve fixing nut has not been tightened.	Tighten the nut.

Flush Valve Installation And Problem Solving

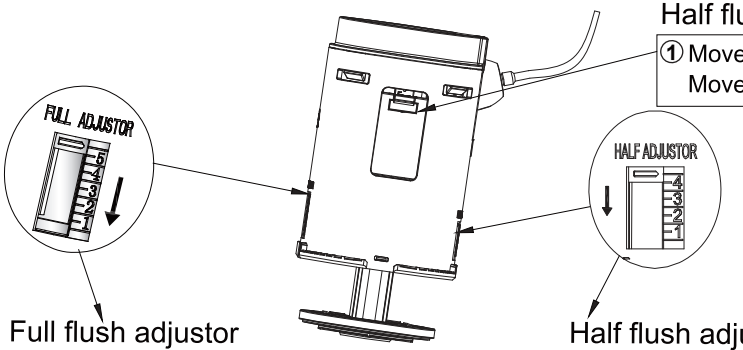
1: Flush Valve scale and adjustment setting

Note: The Flush Valve is preset for 6L full flush and 3L half flush.
The diagram "A" below indicates the correct setting for 6L full flush and 3L half flush.
The diagram "B" below indicates the correct setting for 4.5L full flush and 2.6L half flush.

A



① Half Flush Float : should be set on the 2.5 mark
② Full Flush Adjustor : should be set on the 1.5 mark
③ Half Flush Adjustor : should be set on the 5 mark

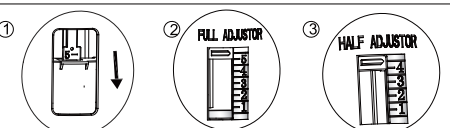


Half flush float
 ① Move float down, flush volume increases.
 Move float up, flush volume decreases.

Full flush adjustor
 ② Move adjustor down, flush volume increases.
 Move float up, flush volume decreases.

Half flush adjustor
 ③ Move adjustor down, flush volume increases.
 Move float up, flush volume decreases.

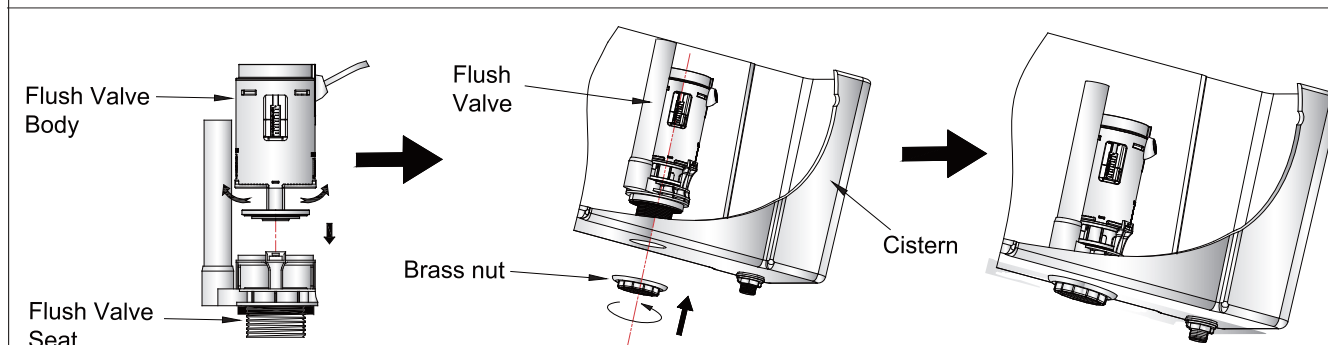
B



① Half Flush Float : should be set on the 5 mark
② Full Flush Adjustor : should be set on the 6 mark
③ Half Flush Adjustor : should be set on the 5 mark

2: Flush Valve installation

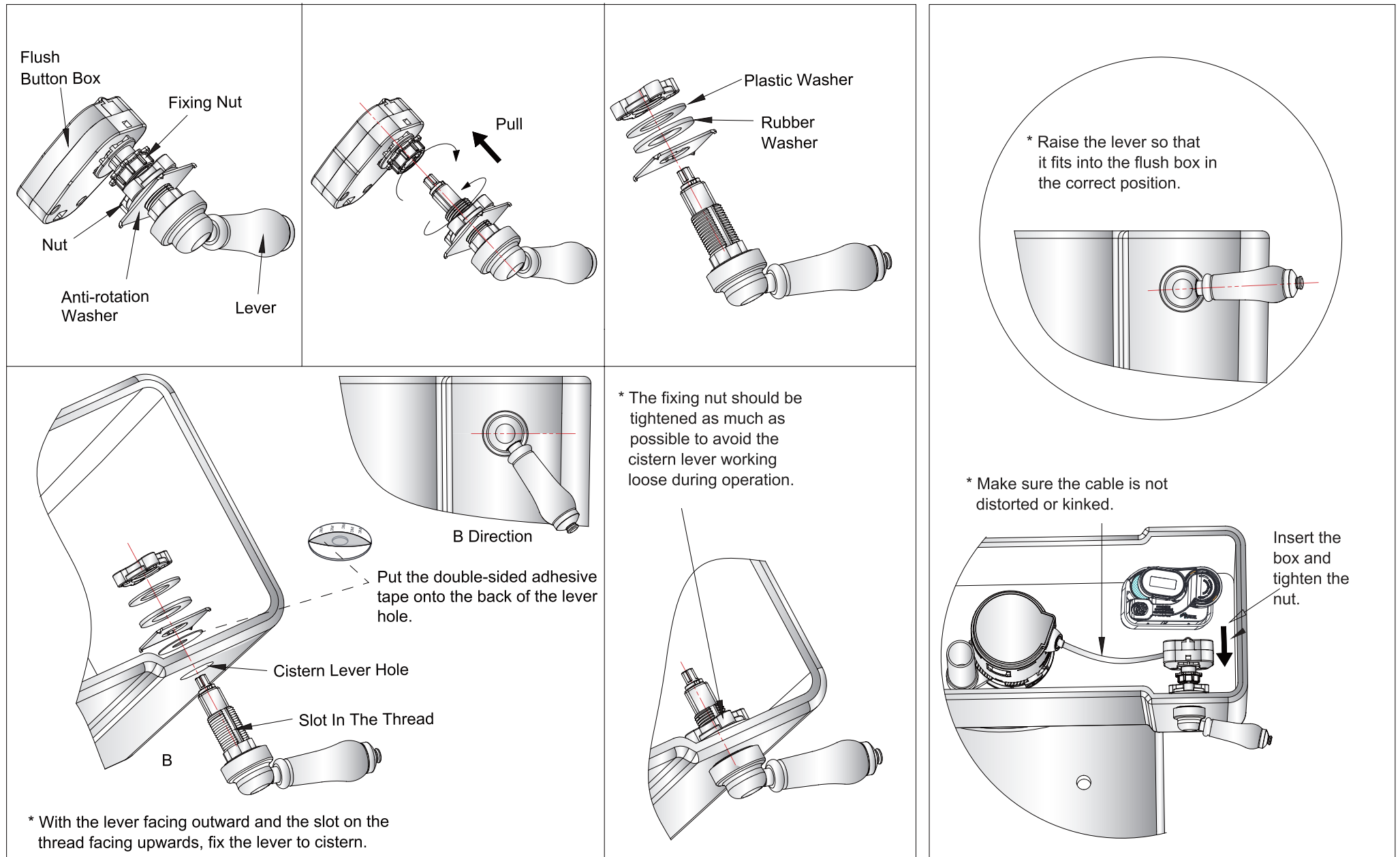
Low Level & Medium level Flush Valve Installation



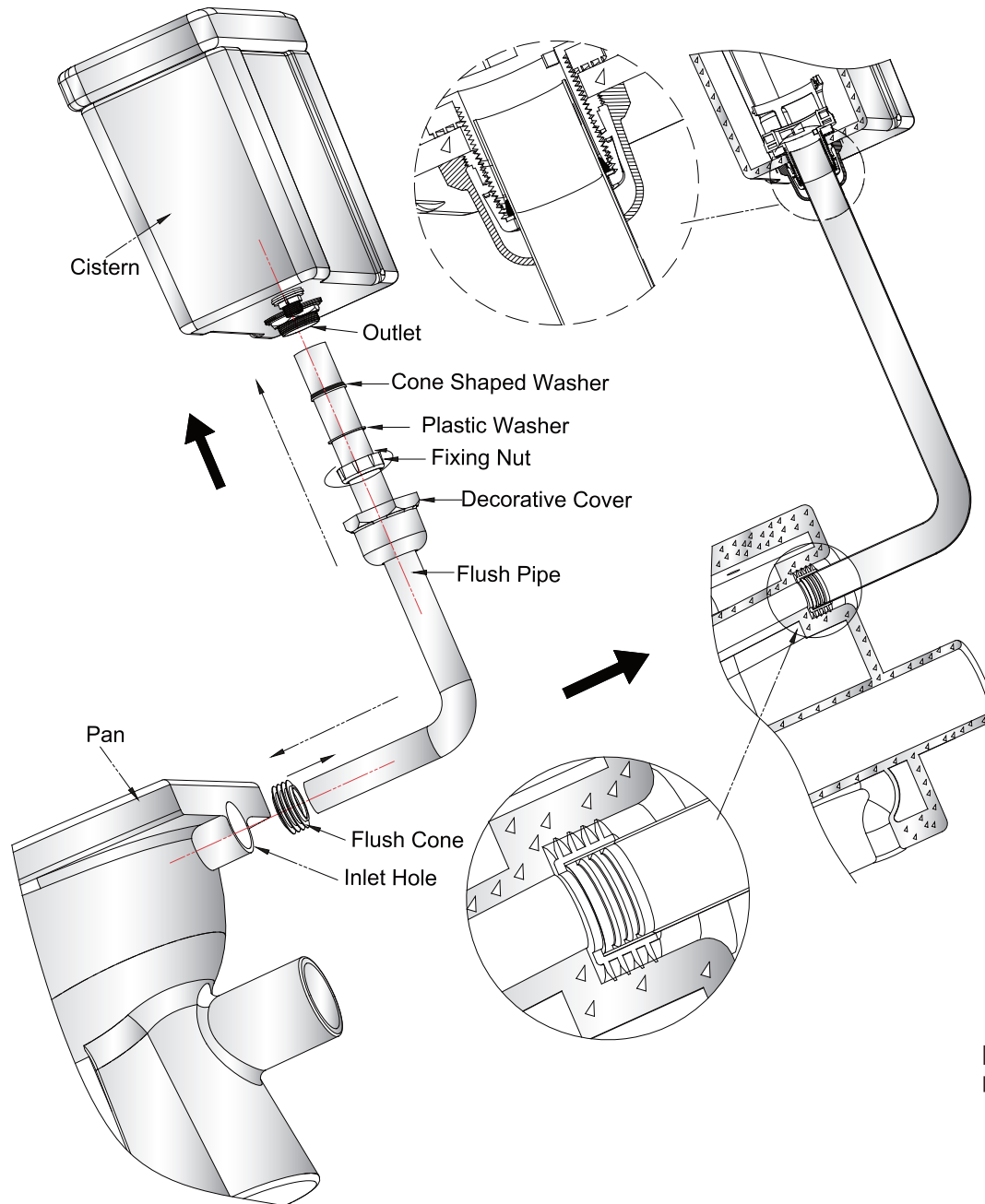
3: Flush Valve trouble shooting

Problem	Reason	Solution
Leakage	1. Incorrect installation. 2. Flush valve seat does not fit flush valve body. 3. Flush valve body is stuck.	1. Install again according to the correct installation procedure. 2. Install again. 3. Disconnect and wash flush valve body.
No flush, low flush or half flush volume	Cable is distorted.	Remove kinks or sharp bends in the cable.
Half flush water level is too high or too low.	Water level is adjusted incorrectly.	Adjust water level.

Flush Lever Installation



Low Level Cistern Installation



Determine the exact location of the pan and cistern installation, then cut the Flush Pipe accordingly.
Fit the Pipe into the cistern in the sequence shown in the diagram.
Then insert the Flush Cone into the pan, followed by the Flush Pipe as shown in the diagram.

* Please refer to the instruction of Medium level flush kit for the installation of Medium level cistern.

Note:

Please carefully check for leaks after installation.